



Reservation / Cancellation Policy:

1. To Make a Reservation, you must provide the following information:
 - a. First & Last Name, Phone Number that can be reached while traveling
 - b. **Valid** Credit Card Number with Expiry Date, and the Card Security Code Number
2. To Cancel a Reservation:
 - a. If notice is received at least seven (7) days prior to the arrival date, a service charge of \$10 plus tax is applied to the credit card.
 - b. If notice is received within the seven (7) days, a one (1) night charge is applied to the credit card. The remainder of the reservation will then be cancelled.

Check-in / Check-Out Policy:

1. Checking in occurs no earlier than 2pm, and must occur by 8pm on the arrival date.
2. All Sites assigned at Check-In (There is no specific site assignment, we will do our best to accommodate requests).
3. Checking out is no later than 11am on the departure date.
4. All visitors must register at the campground office, a fee applies.

Quiet Hour Policy:

1. Quiet Hours are from 11pm until 7am (No music or electronic devices, No loud laughter or commotion)
2. The Gate closes at 10pm. If you are returning to the campground after the gate is closed, you must park outside the gate and walk to your site.
3. No vehicle traffic in the campground after 10pm.

Other Policies:

1. Speed Limit throughout the campground is 10 km/h.
2. Pets must be on a leash at all times.
3. Alcoholic beverages must be confined to your campsite.
4. Garbage / Recycling must be picked up and brought to one of the designated locations.
5. Fires must be kept to the provided fire pit, no higher than one (1) foot above the rim.
6. Absolutely No Fireworks.
7. No removal of branches or other items from nature.
8. No mud in the showers or toilets.
9. Generators only to be used with permission from the campground staff.

*** Any Violation May Result in Your Removal from the Campground ***

Ponderosa Pines Campground

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